

2010 Annual Health Care Symposium Agenda

7:00 am - 8:00 am	Registration					
8:00 am - 8:30 am	Breakfast with Vendors					
8:30 am - 9:00 am	Welcome - Salon D					
	Oral Health	Clinical	Behavioral Health	HIT	Finance	Operational Improvements
9:00 am - 10:30 am	The Dental Role in Prenatal Care: Oral Care for Pregnant Women ¹ <i>Salon A</i>	Meaningful Use: What You Need to Know - A Clinical Perspective <i>Salon B</i>	Problem Solving Therapy: Utilizing the IMPACT Model ⁴ <i>Salon C</i>	Making the Connection: Using Technology to Improve Pharmacy & Dispensary Operations ³ <i>Salon E</i>	Financial Status Reports (FSR) Basics: Completing & Analyzing <i>Salon F</i>	Workflow Redesign to Integrate Care: The Skid Row Experience <i>Salon G</i>
10:30 am - 11:00 am	Break with Vendors					
11:00 am - 12:30 pm	Reasons to Smile: Dental Quality Indicators ¹ <i>Salon A</i>	Tough Love: Pain Management ^{2,#} <i>Salon B</i>	Getting Together: Group Cognitive Behavioral Therapy for Depression ⁴ <i>Salon C</i>	Electronic Health Record (EHR) Implementation - Part I: Product Selection <i>Salon E</i>	Cost Reports: Rate Setting, Scope Changes & New Sites <i>Salon F</i>	Coming Home: The Importance of Establishing Patient Panels <i>Salon G</i>
12:30 pm - 2:00 pm	Lunch and Keynote Address - Lucien Wulsien, Jr. - Worst of Times, Best of Hope: Impact of Health Reform on Clinics <i>Salon D</i>					
2:00 pm - 3:30 pm	Technology & Techniques to Manage Oral Health: Applications for Community Clinics ¹ <i>Salon A</i>	Getting to the Heart of the Matter: Experiences with the A.L.L. Program <i>Salon B</i>	Moving Beyond Us & Them: Understanding Mental Health & HIV/AIDS Stigma in Health Care Settings ⁴ <i>Salon C</i>	Electronic Health Record (EHR) Implementation - Part II: Vendor Management <i>Salon E</i>	Cost Calculations - Part I: The General Ledger and Cost Drivers <i>Salon F</i>	Cover Your Assets: Human Resources & HIPAA <i>Salon G</i>
3:30 pm - 4:00 pm	Break with Vendors					
4:00 pm - 5:30 pm	Meth Mouth, Oral Piercings and Oral Sex: What Every Dental Care Provider Needs to Know to Assess Risk ¹ <i>Salon A</i>	Improving Patient Flow: Coumadin Clinics ^{2,3,△} <i>Salon B</i>	Uniting for Change: Mental Health Services & Primary Care ⁴ <i>Salon C</i>	Meaningful Use: What You Need to Know - A Technology Perspective <i>Salon E</i>	Cost Calculations - Part II: Costing Out Medical, Dental, Behavioral Health & Pharmacy Service <i>Salon F</i>	Managing Chronic Diseases: Proactive Office Encounters <i>Salon G</i>
5:30 pm - 7:00 pm	CCALAC's Community Health Star Awards Reception (all invited) - Salon D					

1 - Oral Health Continuing Education Units 2- Continuing Medical Education Credits 2 - Registered Nursing Continuing Education Units 3 - Pharmacy Continuing Education Units 4 - Behavioral Health Continuing Education Units

1 - CEUs for Oral Health will be provided by University of the Pacific

2 - L.A. Care Health Plan is accredited by the Institute for Medical Quality/California Medical Association (IMQ/CMA) to provide continuing medical education for physicians. L.A. Care Health Plan takes responsibility for the content, quality and scientific integrity of this CME activity. L.A. Care Health Plan designates this educational activity for a maximum of 3 AMA PRA Category 1 Credit(s)TM for the two indicated Clinical track sessions. Physicians should claim credit commensurate with the extent of their participation in the activity. This credit may also be applied to the CMA Certification in Continuing Medical Education. **Target Audience: Primary Care Providers**

2 - L.A. Care Health Plan is an approved provider by the California Board of Registered Nursing. This course is approved for 3 hours of continuing education for the two indicated Clinical track sessions. L.A. Care's Provider # is 13731. **Target Audience: Primary Care Providers**

3 - CEUs for Pharmacy will be provided by the Community Clinic Association of Los Angeles County

4 - Pacific Clinics is approved by the: American Psychological Association (APA) Provider # 1460, to sponsor continuing education for psychologists. Pacific Clinics maintains responsibility for the program and its content; California Board of Behavioral Sciences (BBS) Provider #PCE292, for continuing education credit for MFTs and/or LCSWs; California Board of Registered Nursing (BRN) Provider #CEP11979, for contact hours; California Association of Alcoholism and Drug Abuse Counselors (CAADAC) Provider #2N-05-626-0307, for continuing education hours (CEH's) and California Association of Alcohol/Drug Educators (CAADE) Provider #CP20 794 C 1209, for continuing education hours (CEH's) for the Behavioral Health track sessions.

- Pain Management: Upon completion of this program, the participant will be able to identify key elements of an effective pain management program, including implementation of established standards of care for the management of patients with chronic pain, policies and procedures and training to address disruptive patients, procedures for dismissal of non-compliant patients, and the need for equity in the distribution of such patients across panels.

△ - Coumadin Clinics: Upon completion of this program, the participant will be able to identify processes to improve the treatment of patients on Coumadin, including ensuring therapeutic levels of Coumadin are maintained, utilizing clinic systems to track patients and the provision of patient-centered information regarding the medication and self management of their condition. It will also guide them in establishing or updating Coumadin clinic protocols.